

# Is it Important to Measure Recovery?

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September 2013

Designed by Winner of 2007 Recovery Conference

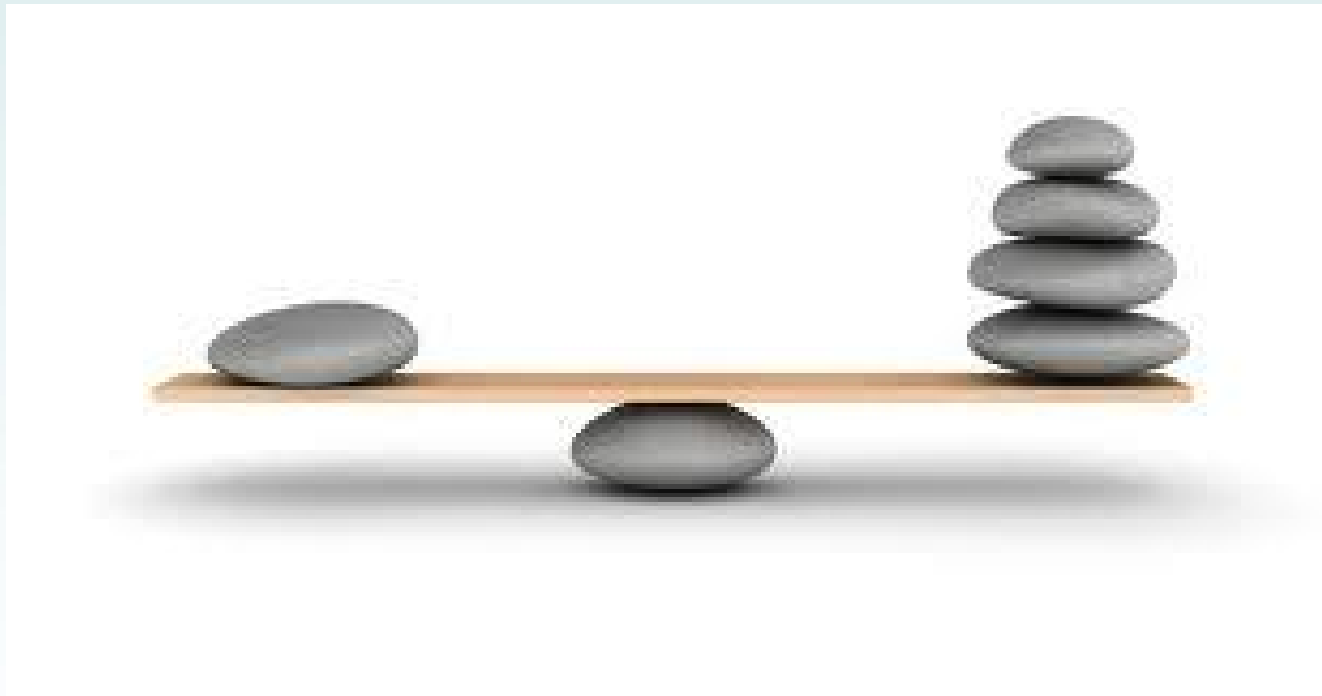


Voted to become Service Logo in 2012

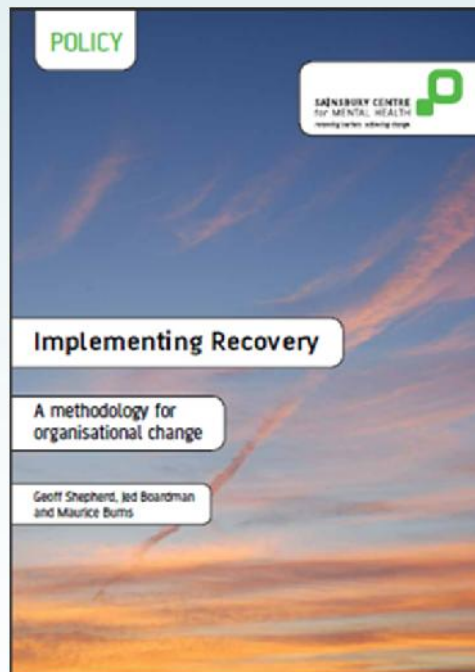
**Your Recovery, Your Life.  
A Shared Journey**

# Identity

External Environment



## Social Environment



1 Changing the nature of day-to-day interactions and the quality of experience

# Hopes & Values

- Useful & meaningful to person accessing service
- Allow service evaluation through individual recovery
- Attract clinician uptake – ‘make sense’
- Begin change in day-to-day interactions

# Self Control

- Pilot study – Measure of Personal Recovery
  - Recovery Assessment Scale
  - Consumer Recovery Outcome System
- Recovery-Focussed Care plans
  - Developed from personal assessment of recovery

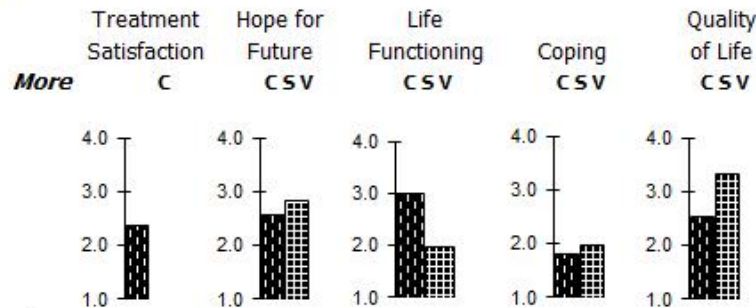
# Clinical Report

## Consumer Recovery Outcome Scale Treatment Progress Report

Consumer Name: **Bob HOPE** Staff Name (ID): **toni KING ()**  
 Consumer ID 1: 0 VIP: Spouse/Significant Other Program: 0  
 Consumer ID 2: 1234 Date TPR Generated: 06/24/13 Agency: 0  
 Date of Birth: 31.8.72 Organization: 0

### Current Scale Scores

Key:  
 C Consumer  
 S Staff  
 V VIP



Date	Consumer Scores	Staff Scores	VIP Scores
01/00/00	2.4	*	*
	2.6	2.9	1.0
	3.0	2.0	1.0
	1.8	2.0	1.0
	2.6	3.3	1.0

\* = Not Available

/// = Not enough responses to calculate score

### Number of Unanswered Questions

Consumer: 0

Staff: 0

VIP: 0

### Critical Responses: 3

A Critical Response is one in which the consumer chose the most problematic response to a question.  
 Critical Responses are detailed on the next page.

### Current Demographics

#### Diagnosis

Primary: No response  
 Secondary:  
 Tertiary:

Last Hospital Discharge: *No response*

Representative Payee: *No response*

Chronically Homeless: *No response*

Consumer is new to agency: *No response*

Consumer required assistance completing CROS: 0

CROS was translated to another language: 0

### Additional Clinical Information

# Opportunity

## Recovery-Focussed Care Plan

**Will include one or more of the following:**

- Goals and aspirations of the service-user
- Personal preferences / individual needs (eg around sexuality, religion, diet)
- Developing valued social roles
- Gaining information about diagnosis / understanding own experience / ways to manage impact of illness (self management)



# Recovery Principles

This service will make Recovery visible by:

- Encouraging and promoting Hope by exploring how individuals can have more active control over their lives and by learning how others have found a way forward
- Valuing and supporting the exploration of individual uniqueness, to help people make sense of their experience and re-discover a sense of control and personal identity
- Ensuring real choice and respectful partnership are central to all aspects of our work and interactions

# Early Findings



# Thankyou

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