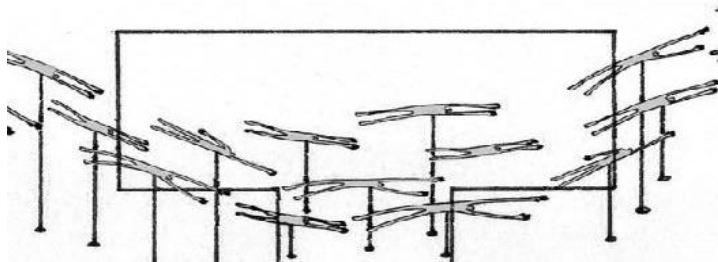


**Partnership working:  
Creating an environment which supports people  
to re-engage in life.**



Fromside Recovery Group  
September 2013



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[www.awp.nhs.uk](http://www.awp.nhs.uk)

enabling and empowering people to reach their potential and live fulfilling lives

## West of England Forensic Mental Health Services: Fromeside

80 Medium Secure Service-users

Recovery “launched” June 2011

Using opportunities available to support service-users to develop the skills which will support a recovery from mental health and offending histories.

Service-users being given opportunities to become partners:

- In Delivering Training
- In Organisational Structures
- In Sharing Expertise



## 1. Service-users as Partners in Delivering Training

### Induction for New Staff:

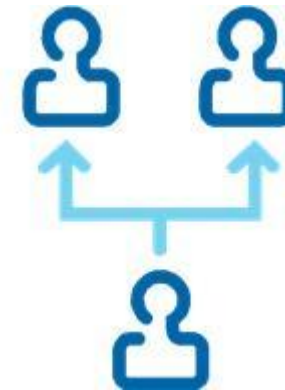
- Session on Recovery
- Session on Carer Involvement

### Recovery Workshop Day Events:

- Recovery Launch Days
- Recovery Workshop Days
- Service-user involvement in setting agenda and planning
- Co-facilitators of events

### My Shared Pathway:

- Shared delivery of training
- Peer links to support new service-users



## 2. Service-users as Partners in Organisational Structures

### (a) Meetings and Forums:

Attending, Participating, Representing, Chairing

- Community Meetings
- Service-user Steering Group
- Recovery Group
- Working and Learning Project Group
- PLACE (Patient-Led Assessment of Clinical Environment)
- Trust Board Quality and Standards Committee



## 2. Service-users as Partners in Organisational Structures

### (b) Staff Recruitment

- Involvements in focus groups and group presentations
- Involvement in interview panels
- Training on recruitment processes

### (c) Policies and Procedures

- Reviewing policies and procedures
- Ensuring accessibility

### (d) Office Skills Group

- Supporting administrative tasks
- Service-user managed library



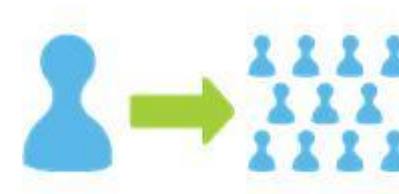
### 3. Service-users as Partners in Sharing Expertise

(a) Newsletters: contributing, formatting, publishing, distributing

- Recovery Newsletter
- Therapies and Education Newsletter

(b) Facilitating Groups: sharing personal stories, co-facilitating

- 'Recovery Skills' groups
- 'Getting out, Staying out' group

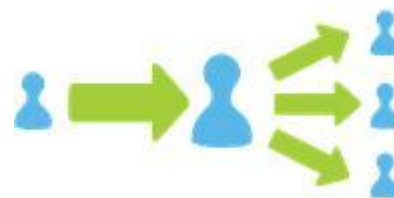


### 3. Service-users as Partners in Sharing Expertise

(c) Peer roles: Peer support through lived experience

Peer Links – Pre-admission contact, introductions, orientation, support

Peer Mentorship – accrediting training, recognised role



## Partnership Working: Next Developments

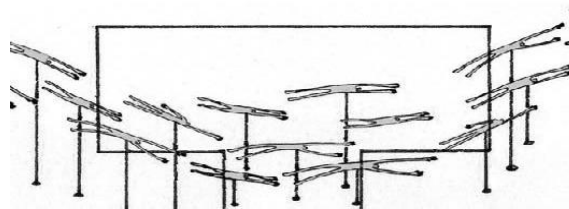
- More robust opportunities for partnership working:
  - Role descriptions
  - Increased opportunity
  - Consistent pay structure
  - Centralised contact for interested service-users
  - Recognition of work skills obtained
- Joint facilitation of two Recovery days at Fromeside in Autumn 2013
- Linking in more effectively with Trust-wide opportunities for partnership working
- Joint working on HCR-20s and risk assessment processes





## Fromside Recovery Group Embedding Partnership working

*Holding hope for people, giving them a sense that positive change can occur and ensuring that the philosophy of Recovery is core to every conversation, intervention and process at Fromside*



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